

NATIONAL PROJECTS ROADSHOWS VISIT THE REGIONS

THESE CONFERENCES YOU SHOULD ATTEND

Find out more by visiting www.localgov-standards.gov.uk and book online

Local e-government – practical implementation

Standards *must* support the implementation of local e-government to avoid waste of resources and duplication of effort, to establish interoperability and provide a framework for promoting best practice within the local Government community.

Published in November 2002, the *National Strategy for local e-government* set out the issues for all in local government to consider when transforming their councils into e-organisations. The National Strategy established National Projects to bring focus to this work and to help all authorities to benefit from the leading work being undertaken within local government.

These Roadshows will look at some of the early fruits of this work and how this supports both the standards agenda and the national strategy.

Presentations and workshops include:

- ▲ e-Standards Body
- ▲ ESD Toolkit
- ▲ LAWs National Project
- ▲ LGOL-net
- ▲ CRM (workshops: invited guests only, and only at Newcastle, Manchester and London)

The events will include a significant interactive element, including a choice of working groups as well as presentations on specific areas.

Confirmed speakers include:

Jim Haslem, National Standards Body
Sheila Apicella, LAWs National Project
David Cowan, LGOL-net
Rosi Somerville, ESD Toolkit
Paul Phillips, CRM

Dates and Venues

Newcastle-upon-Tyne.....30th September, 2003
York.....1st October, 2003
Manchester.....2nd October, 2003
London.....15th October, 2003
Brighton.....16th October, 2003
London.....21st October, 2003
Bristol.....22nd October 2003
Birmingham.....23rd October, 2003
Bridgwater.....29th October, 2003
Norwich.....30th October, 2003

The event is for all local authority practitioners dedicated to making e-government work in practice. This will include:

- ▲ Heads of e-Government
- ▲ Heads of Modernisation
- ▲ Heads of Customer Services
- ▲ Heads of Corporate Services
- ▲ Those responsible for Communication
- ▲ Those responsible for IT/IS
- ▲ Those responsible for Information Management
- ▲ Web & Information Managers
- ▲ Those responsible for BVPI
- ▲ Those responsible for IEG
- ▲ Suppliers and potential suppliers

Why attend?

- ▲ Understand the importance of a National Strategy for local e-Government
- ▲ LAWs - Understand how standards provide a framework from which all can benefit
- ▲ ESD Toolkit - understand what it is doing for you and how to make best use of it
- ▲ LGOL-net - understand more about the middleware you need in local government that comes with no licensing costs

The day's timetable will be:

0900	Registration and Coffee
0930	Presentations
1100	Coffee
1115	Workshops
1245	Lunch
1330	Workshops
1500	Tea
1515	Plenary Session
1600	Close

Accommodation for the night before can be arranged. Book online today at www.localgov-standards.gov.uk but please book early as places are limited.

THE PRESENTATIONS

e-STANDARDS BODY

What is the e-Standards Body? What it's not! Why has it been created? What it is seeking to achieve? How can local government help the Body establish a road map for standards and repositories of standards and an interactive database of projects?

ESD Toolkit

The toolkit is now a knowledge network, a repository of generic information, shared best practice and an infrastructure, which local authorities can tailor to their own needs. ODPM recommends that the core list of citizen facing services be used in measuring electronic service delivery. IEG3 can be submitted electronically using the toolkit, which will also source national trends and benchmarking.

LOCAL AUTHORITY WEBSITES

The information architecture and standards workstrand will create the necessary structure to link services between Local Authorities and Central Government agencies. The strand will develop the basis for an agreed standard within local authorities and a framework which integrates with existing national standards (such as the Government Metadata Standard).

LGOL-net

The middleware solution written specifically for the needs of Local Government, LGOL-net comes without any software or licensing costs but the real value goes far beyond that. LGOL-net adds functionality and flexibility designed to handle the complexities of both inter-agency working and between systems within a Local Authority. The nightmare of Local Authorities being constrained to replace legacy systems in order to deliver joined up government can be hugely reduced.

CRM

This project will be running workshops only at some venues.

THE WORKSHOPS

e-Standards Body

At fully interactive sessions the e-Standards Body will outline its current and future workplans. It will focus on the initial mapping of the existing territory and on the need to capture and promote good practice in the local government family. Discuss how the Repositories of Standards and Projects will work and share views of local government practitioners on information and material that would be of maximum value in driving forward the agenda. We want to hear the views of local government about areas in which we should prioritise work and which would be of maximum value. Decide whether to take an opportunity to be actively involved in the work of the Body by joining or contributing to theme specific sub-Groups.

Local Authority Websites (LAWs) National Project a core project identified in the *e-gov@local* consultative document. LAWs builds on the work already achieved by APLAWS and others to accelerate local authorities development of online services and to manage change. LAWs is creating a set of products, standards, and best

practice to allow ESD targets to be met more easily. With no standard classification for local authority web content, the objective of the IA&S strand is to develop a National Local Authority Category List that maps to the Government Category List. The strand will develop the basis for an agreed standard within local authorities linking to national standards (e.g. the Government Metadata Standard). This session will describe new data standards set by the LAWs, CRM and ESD toolkit projects and show how these standards are published and maintained. Discuss how standards fit into the eGMS framework. See practical examples of standards in content management systems; discuss problems you face in applying standards and assist in improving standards.

ESD Toolkit

IEG3 and beyond! Provides a fast-track course in esd-toolkit - how to get value from the kit, how to submit IEG3 electronically. Learn from veteran users of esd-toolkit and take away packages of training materials to use - the best bits - building a sustainable model for the future - networking and sharing best practice. Local authorities, which have their own individual space in esd-toolkit, can hold business information about each of the citizen facing services that they deliver, including documents, volumes, channels, partners, responsible officers, attributes and barriers. Workshop and training sessions are planned to offer peer support, share best practice and demonstrate ways of using and improving what's there already. Knowledge of how to use and get best value from esd-toolkit needs to be improved: that's what this workshop aims to do.

LGOL-net

LGOL-net is your product, it was written for you and is free to you and so the workshop will be driven by your needs. We would like to capture, (and hopefully address), any concerns that exist of the use of LGOL-net as an open source product and to understand how you would like it to develop.

We will be happy and able to address specific technical questions either in the workshop if appropriate, or afterwards.

CRM National Project

These workshops will build on the work done through the LAWs workshops in July 2003. They will look information management issues, raising awareness of CRMNP documents on metadata, category lists and thesaurus. The sessions will capture and learn from the experience of councils who are in the process of implementation. They will focus on information management and how this relates to all National Projects, in particular CRMNP, LAWs, Smartcards, Workflow and Knowledge Management. From these workshops will come assistance to the e-Standards Body on information management and/or metadata.

Book online at www.localgov-standards.gov.uk and be sure to benefit from these events. Accommodation can be arranged at a charge, for the night before. The conferences are free of charge and are expected to be booked up quite quickly. If you have any query regarding these conferences, email us at info@localgov-standards.gov.uk and we will assist.